The number dialed is not answering

There is a problem at the local node.

You can try to connect at a later time, or try to connect with another local access number:

1.   Select Get Local # from the Locality pop-up menu on the Sign On screen.
2.   Click on Sign On.   The software will dial a toll-free number and connect you to a searchable database.
3.   Select local access numbers for your present area code.   When the software signs off, a new Connection Settings window containing the new local access numbers you selected will appear.
4.   Make further changes to this window if necessary.   For more information about the Connection Settings window, select Changing Your Setup from the Help topics.
5.   Click on Save.   A dialog box will appear.
6.   Type a name for the new locality file.
7.   Verify that the Online Files folder is selected.
8.   Click on Save.
9.   Select the new locality file from the Locality pop-up menu.
10.   Sign on to America Online.

If you consistently have a problem with a particular local access number, report the problem online at Keyword Access.